Fostering Ukrainian Students' Satisfaction wIth University: Suggestions for Improving Ukrainian Students' Satisfaction with the University Experience Through Support and Engagement

LESSON 3

HOW TUTORS CAN BOOST STUDENT SATISFACTION THROUGH PEER SUPPORT AND STUDENT COMMUNITIES

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Perceptions of Inclusion, well-being and Identiflcation with the European Union in Ukrainian university students

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What Is Student Satisfaction?

- Feeling supported and understood
- Positive academic and social experiences
- Sense of belonging in the university
- Confidence in navigating university life

Why Peer Support Matters

- Students learn effectively from each other
- Peer interaction reduces isolation
- Shared experiences build trust
- Informal support complements academic guidance

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Student Communities as Support Networks

- Formal and informal student groups
- Academic, social, and cultural communities
- Safe spaces for connection and exchange
- Opportunities for mutual learning

The Role of the Academic

- Encourages peer interaction in learning
- Creates opportunities for collaboration
- Recognises the value of student communities
- Supports inclusive group dynamics

Peer Support in the Classroom

- Group work and collaborative tasks
- Peer discussions and study groups
- Mixed-background student teams
- Shared problem-solving activities

Supporting Ukrainian Students Through Peers

- Peer connections ease academic transition
- Shared experiences reduce stress
- Language and cultural support
- Feeling less alone in the learning process

Creating Inclusive Peer Interactions

- Set clear rules for respectful collaboration
- Encourage equal participation
- Avoid grouping that leads to isolation
- Monitor group dynamics

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Student Communities Beyond the Classroom

- Student clubs and associations
- Cultural and international groups
- Mentoring and buddy programmes
- Informal social activities

Encouraging Participation in Communities

- Inform students about available opportunities
- Normalise participation in student groups
- Encourage involvement without pressure
- Respect individual comfort levels

Academic Support Through Peer Learning

- Peer mentoring and tutoring
- Sharing study strategies
- Learning from different perspectives
- Building academic confidence

Impact on Student Satisfaction

- Stronger sense of belonging
- Increased motivation and engagement
- Better adaptation to university life
- More positive overall experience

Benefits for the Academic Environment

- More active classrooms
- Improved communication among students
- Supportive learning culture
- Reduced individual academic pressure

Practical Actions for Academics

- Integrate peer activities into courses
- Promote student communities
- Collaborate with student initiatives
- Observe and support peer dynamics

Thank you

Any Question?

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